

NAV-TV

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TSB16.002	IOH (NTV-KIT628); IO5/IO6 displays RVC in upper left quadrant of the screen
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ISSUE:

After programming an IO5/IO6 for rear view camera (RVC) the camera image will display in the upper left quadrant of the screen.

ACTION:


Update the IOH PRG to the latest software revision and reprogram the system.

Required equipment:

1. Computer with NAV-TV software installed for programming
2. Original module used to program vehicle
3. Proper OBD2 plug (NTV-HAR247)
4. Latest software revision from NAVTV https://navtv.com/media/products_file/2016/02/11/GM-IOH_SW.zip

SERVICE PROCEDURE:

To eliminate VIN usages, it is required to use the original module that programmed the vehicle. Prior to updating the module, be sure the downloaded file is extracted.

1. Plug the module into a computer and open the USBLicenseUpdater. 
2. Verify the VIN matches the module by double clicking on the "Current VIN Usage" text.
3. Once the proper module has been verified, update with the latest downloaded file.
4. Take the module and OBD2 plug to the vehicle to re-program the system.
5. Turn the key to the "ON" position (gauges lit up & indicator lights illuminated).
6. Plug the module into the vehicles OBD2 port and monitor the LED status. Refer to original installation manual for LED flash codes.
7. The system will reboot. When fully restarted, place the vehicle into reverse & verify the program took properly.